

Gainsborough

SOFTWARE LTD

TRAINING/CONSULTANCY

On-site product training and consultancy services are offered to supported customers at preferential daily rates. These services can provide in-depth knowledge and instant benefits, and are a viable alternative to 'reading the manual'. The services are personalised to each company's individual requirements, and are provided by consultants with a minimum of 10 years relevant experience. Security policy design and implementation, together with security 'health checks' are a speciality.

MPE/iX FUNDAMENTALS

We have recently distilled 10 days of formal HP training notes into a one-day MPE/iX Fundamentals course for a multi-HP3000 customer. They felt that it presented an opportunity for a quick win for their support staff who need occasional access to the HP3000 and they have subsequently reported that this was indeed the result. If you have operations staff who need familiarity with HP3000 systems but have little interest in learning the subject, this course is for them! Basically we have created a light-touch MPE/iX course, with emphasis on MPE basics and the common and real operational issues of the platform. The course is easily customizable to include your own issues and utilities and can be presented anytime to suit you with a few days notice. On the day all that would be needed is a PC with Reflection, a link to any HP3000 system and a screen visible to the delegates.

VEAUDIT ACTION PLAN

VEAUDIT/3000 customers should run the reporting function at least monthly to create the VEAUDIT report. This report highlights security loopholes on your HP3000 system and also confirms that you have set up SECURITY/3000 correctly (if you have it). The report is presented in priority order with the most important loopholes first so any time you have to spend on the issues reported is maximised if you start at the top. However, how much time do you get to spend on this important issue? Little, if any is the usual answer. So we have devised a fixed-cost support service whereby you e-mail your VEAUDIT/3000 report and we analyze it for you. We then send a fully documented "repair" command file back to you which will resolve the issues reported – you just decide which parts to run and when.

SEC HEALTH CHECK

SECURITY/3000 is an excellent tool for securing the MPE environment but it is only as good as it's implementation. We all know that it is not possible to pass an I.T Audit without SECURITY/3000 but if it is poorly implemented you could be just as vulnerable as if you relied on MPE passwords. Indeed, on a recent health check customer visit we discovered that all end users could get to the MPE colon prompt very easily – a priority issue we cleared up very quickly using SECURITY/3000. So we offer an on-site review of your SECURITY/3000 implementation and, if required, remedial action. We also help customers in their security policy development and implementation.

VESOFT TRAINING

MPEX/3000 is an excellent productivity tool for MPE and runs on most HP3000 systems worldwide. SECURITY/3000 provides (amongst many other things) the two essential security requirements which are lacking in MPE – positive user identification and an effective audit trail. VEAUDIT/3000 creates the audit report but also has many on-line functions to enquire on and manipulate the directory. In order to maximize the benefit (and therefore investment) from these products we offer on-site training to existing customers.